

Direct Payments Peer Support and Personal Assistant support services

Did you use the EIA Screening Tool? (Delete as applicable)

No

1. Explaining the matter being assessed

Is this a:

- Change to a service or function

Summarise the strategy, policy, service(s), or function(s) being assessed. Describe current status followed by any changes that stakeholders would experience.

Adult Social Care funded care and support is provided for eligible individuals through a range of directly commissioned services including:

- Nursing Care
- Residential Care Homes
- Community Services Provision
 - Supporte92 re000.000008890(4(:)JTJET000008871 0 595.32 841.92 reW* nBT/F2 12 Tf1 0 0

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continuation of the existing contracted service with 2 considerations:

- 1) The contract will only be for 1 year with a 12-month extension option this allows for the DP Strategy co-production work to influence future commissioning arrangements, and
- 2) Enhance the contract to include activity to increase the numbers of PAs in Surrey an important enabler for increasing DP uptake.

Under the current contract, the service operates as follows:

- The provider receives referrals from Adult Social Care social workers and Children with Disabilities (CWD) social workers of i

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2. Service Users / Residents

Who may be affected by this activity?

There are 9 protected characteristics (Equality Act 2010) to consider in your proposal. These

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Age

Describe here the considerations and concerns in relation to the programme/policy for the selected group.

As of 17 May 2021, the total number of open cases (people known to ASC who have an open referral) in Adult Social Care across Surrey County Council was 20,079. Of this, 2,179 had a direct payment which is around 10%.

Age Band	Total number of All Open Cases as of 17 May 2021	Number of open cases with a DP as of 17 May 2021	% of open cases with a DP as of 17 May 2021
18 to 44	4,032	928	43%
45 to 54	2,094	255	12%
55 to 64	2,797	308	14%
65 to 74	2,590	254	12%
75 to 84	3,503	172	8%
85 to 94	3,944	206	9%
95 plus	830	56	3%
Grand Total	20,079	2,179	100%

Intelligence team)

The data suggests that the uptake of Direct Payments is greater amongst those aged 18 44 and lowest for those aged 75 or older.

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Please note the cohort sample being reported on comprises of 532. There are 158 females and

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What other changes is the council planning/already in place that may affect the same groups of residents? Are there any dependencies decision makers need to be aware of?

DPs affect all age groups of all social care clients. Work on DPs is being communicated across the Commissioning Team to ensure that it is informed by and informs other strategies.

Any negative impacts that cannot be mitigated?

None

Work on

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Intelligence team)

Data regarding DP uptakes rates can also be considered according to the Primary Reason for Support:

Primary Support Reason

**Total number of
All Open Cases
as of 17 May
2021**

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Client Group	Percentage (%)
Dual Sensory Loss	0.6%
Frailty and/or temporary illness	1.7%
Hearing Impairment	1.1%
Learning Disability	46.5%
Mental Health - dementia	2.6%
Mental Health - non dementia	4.3%
Other Vulnerable People	4.6%
Physical Disability	36.9%
Visual Impairment	1.6%

Source: SILC Service Demographic Summary April 2020 March 2021 (Date source: May 2021 by SILC)

The count of children who are open to CWD and CWD Family Support teams with different disabilities are detailed below. The count of children with disabilities exceeds the number of children (and the percentages exceed 100%) because some children have more than one disability.

Nature of disability	Number of children recorded as having this disability
Learning	309

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respectively.

The below table shows the number of recorded disabilities per child. The most common number of disabilities recorded is one. There are 131 children who have one disability recorded (24.62%) and 95 children who have 52 reW* nEMC /Artifact /Attached [Bottom]Type/Pagination/Subtype/

2	93
3	

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Race

Describe here the considerations and concerns in relation to the programme/policy for the selected group.

The below data shows the number of open cases (people known to ASC who have an open referral) in Adult Social Care as of 24 June, in relation to Ethnicity. It also shows the number of Direct Payment open cases (those open cases that have a Direct Payment) in Adult Social Care as of 24 June, in relation to Ethnicity.

The data suggests that the highest number of open cases relate to those who identify as White British at 80.29%. In addition, the highest number of DP open cases are in relation to those who identify as White British at 81.87%. Although this is a much higher figure than those who identify as other ethnic groups, the 2011 Census revealed that most of the population within Surrey identify as White British. 1,023,682 of the population of Surrey (90.4 per cent of the population) reported their ethnic group as White. White British was the largest, with 945,673 with 62,736 people (5.5 per cent). Source: Surrey-i (Census - Office for National Statistics 2011).

The below includes 9.82% of people who identify as Unknown/Refused with an open case and 3.2% with DP open case, 2.93% as White Other with an open case and 4.73% with a DP open case. Those who identify as Arab had the lower number of open cases at 0.13% and the lowest number of DP open cases, at 0.18%.

The data suggests that there is no particular ethnicity that requires further support to access direct payments. Further work needs to be undertaken to determine whether there are any specific issues relating to unmet need and ethnicity, to enable us to then identify what remedial work is required to address this.

Ethnicity	Number of All Open Cases as of 24 June 2021	% of All Open Cases as of 24 June 2021	Number of DP Open Cases as of 24 June 2021	% of DP Open Cases as of 24 June 2021
Indian	213	1.06%	27	1.24%
Pakistani	190	0.95%	49	2.25%

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Ethnic breakdown	Count
Chinese	1
Gypsy / Roma	1
Traveller of Irish Heritage	1
White and Black African	1

Source: Children with Disabilities: Direct Payment demographic analysis

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The ongoing impact of the new contract will be scrutinised through bi-annual contract monitoring to determine what impacts and increases to the numbers of PAs in Surrey there have been.

The revised specification encourages targeted approaches to increasing the PA market to attract people who are best able support ASC clients, including if there are preferences related to ethnicity.

What other changes is the council planning/already in place that may affect the same groups of residents? Are there any dependencies decision makers need to be aware of?

The council is seeking to ensure that all services have equitable access and service delivery.

Any negative impacts that cannot be mitigated?

none

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Primary Client Category	No. of open DP cases 2019	% of open DP cases 2019	No. of open DP cases 2018	% of open DP cases 2018
Physical Disabilities	720	33%	758	32%
Learning Disabilities	667	30%	711	30%
Older People	415	19%	403	17%
Carers	289	13%	346	15%
Mental Health	107	5%	113	5%
Missing Data	5	0%	9	0%

Intelligence team)

Below details the impact identified:

- Carers using a DP should have more choice and control over what they wish to spend their Direct Payment on.
- Increasing the number of PAs helps Carers choose to have a DP.
- ASC clients having greater ability to exercise choice and control can be expected to have a positive impact on carers as ASC clients need not rely on their informal, unpaid care as much.

Below details the support evidence for the detailed impacts:

- There is a lack of PAs in the Surrey area based on current demand exceeding supply.
- Research carried out by SCIE in 2019 revealed the lack of PA market was putting choice and control and consistency of care at risk. Source: Surrey Direct Payment SCIE report (July 2019).
- proportion of people accessing long-term support who were receiving direct payments as a percentage, across South East Counties. On a national basis Surrey County Council ranked 81/151 local authorities. This suggests that there is an opportunity to make improvements to services to support the uptake of Direct Payments. Source: Adult Social Care Outcomes Framework (ASCOF): Benchmarking 2019-20, Surrey County Council.

It is important to understand the proportion of Carers who receive support through a DP to understand take up rate. Further scrutiny is needed, however the level of carers with a direct

5. Action plan and monitoring arrangements

Equality Impact Assessment

Version Number	Purpose/Change	Author	Date
V1	First draft	Anna Waterman/Chris Esson/Marina Misaljevic	1 July 2021
V2	Changes following DEG meeting and comments from CFL	Chris Esson/Marina Misaljevic/Anna Waterman/Phil Hall/Carol	

6b. Approval

Secure approval from the appropriate level of management based on nature of issue and scale

