

Adults, Wellbeing and Health Partnership (AWHP) Travel Policy

Did you use the EIA Screening Tool?

No

1. Explaining the matter being assessed

Is this a:

A new Policy

Summarise the strategy, policy, service(s), or function(s) being assessed. Describe current status followed by any changes that stakeholders would experience.

Surrey County Council Adults, Wellbeing and Health Partnership (AWHP) did not have a travel policy for staff to refer to when exploring travel solutions to support residents with social care needs to get to a service, activity or occupation that meets those needs. AWHP workforce guidance was available however it was evidenced through several staff surveys that a significant number of staff were not aware of the guidance, or they were aware of the guidance but were not sure where to find it. Staff reported that they did not feel confident when discussing travel options with individuals and were often confused about what options were available to people.

Because Surrey County Council AWHP did not have a published travel policy in place, staff could not refer residents to a document which could consolidate the Councils' decisions, assure residents of consistent decision making or enable people who use adult social care, their families or carers to appeal against decisions made through a clear and coherent process.

The document informs people who use adult social care services of the Councils statutory duties under the Care Act 2014 regarding the provision of travel support and the Councils obligations to promote peoples independence.

The policy supports the Freedom to Travel Vision that by 2030 all Surrey residents requiring travel assistance will have the freedom to travel to access opportunities that make their lives better so no one is left behind.

Some of the anticipated benefits of the policy and the staff guidanc6(e)-3(n)-5(n)dv3(re a)-s infollo:

Equality Impact Assessment

information on the following vulnerable groups (Please refer to the EIA guidance if you are unclear as to what this is).

Members/Ex members of armed forces and relevant family members (in line with the Armed Forces Act 2021 and [Statutory Guidance on the Armed Forces Covenant Duty](#))
Adult and young carers*
Those experiencing digital exclusion*
Those experiencing domestic abuse*
Those with education/training (literacy) needs
Those experiencing homelessness*
Looked after children/Care leavers*
Those living in rural/urban areas
Those experiencing socioeconomic disadvantage*
Out of work young people)*

Adults with learning disabilities and/or autism*
People with drug or alcohol use issues*
People on probation
People in prison
Migrants, refugees, asylum seekers
Sex workers
Children with Special educational needs and disabilities*
Adults with long term health conditions, disabilities (including SMI) and/or sensory impairment(s)*
Older People in care homes*
Gypsy, Roma and Traveller communities*
Other (describe below)

(*as identified in the Surrey COVID Community Impact Assessment and the Surrey Health and Well-being Strategy)

Equality Impact Assessment

Age

Describe here the considerations and concerns in relation to the policy for the selected group.

This table sets out the age profile of users and carers supported by AWHP on 16 May 2024:

| Age group | User - Number of people | User- % of total | Carer - Number of people | Carer - % of total | Total open cases - Number of people | Total open cases - % of total |
|-----------|-------------------------|------------------|--------------------------|--------------------|-------------------------------------|-------------------------------|
| Under 16 | 67 | 0.3% | 1 | 0.0% | 68 | 0.3% |
| 16-17 | 215 | 1.0% | | | 215 | 0.9% |
| 18-24 | 1,336 | 6.5% | 29 | 0.8% | 1,365 | 5.6% |
| 25-34 | 1,833 | 8.9% | 84 | 2.3% | 1,917 | 7.95 |
| 35-44 | 1,655 | 8.0% | 217 | 6.0% | 1,873 | 7.7% |
| 45-54 | 1,767 | 8.5% | 703 | 19.6% | 2,470 | 10.2% |
| 55-64 | 2,491 | 12.1% | 1,155 | 32.3% | 3,646 | 15.1% |
| 65-74 | 2,413 | 11.7% | 688 | 19.2% | 3,101 | 12.85 |
| 75-84 | 3,936 | 19.1% | 524 | 14.6% | 4,460 | 18.4% |
| 85-94 | 4,057 | 19.7% | 179 | 5.0% | 4,236 | 17.5% |
| 95+ | 832 | 4.0% | 6 | | | |

Equality Impact Assessment

Equality Impact Assessment

Education/Training (literacy) Needs

Describe here the considerations and concerns in relation to the policy for the selected group.

Potential positive impacts:

The policy will be available to people in accessible formats including Easy Read which will ensure that they are able to access the policy and therefore have access to information and advice.

Potential negative impacts:

Equality Impact Assessment

Outcome Two: Adjust the policy/service/function to remove barriers identified by the EIA or better advance equality. Are you satisfied that the proposed adjustments will remove the barriers you identified?

Outcome Three: Continue the policy/service/function despite potential for negative impact or missed opportunities to advance equality identified. You will need to make sure the EIA clearly sets out the justifications for continuing with it. You need to consider whether there are:

Sufficient plans to stop or minimise the negative impact

Mitigating actions for any remaining negative impacts plans to monitor the actual impact.

Outcome Four: Stop and rethink the policy when the EIA shows actual or potential unlawful discrimination. (For guidance on what is unlawful discrimination, refer to the [Equality and Human Rights Commission's guidance and Codes of Practice on the Equality Act](#) concerning employment, goods and services and equal pay).

Recommended outcome:

Equality Impact Assessment

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Please include the name of the author, date and notes about changes made – so that you can refer to what changes have been made throughout this iterative process.

For further information, please see the EIA Guidance document on version control.

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6b. Approval

Secure approval from the appropriate level of management based on nature of issue and scale of change being assessed.

| Approved by | Date approved |
|--|---------------|
| Head of Service | - |
| Executive Director | - |
| Cabinet Member | - |
| Directorate Equality Group/ EDI Group (If Applicable) (arrangements will differ depending on your Directorate. Please enquire with your Head of Service or the CSP Team if unsure) | 27 June 2024 |

Publish:

It is recommended that all EIAs are published on Surrey County Council's website.

Please send approved EIAs to: equalityimpactassessments@surreycc.gov.uk

Equality Impact Assessment

EIA author:

6c. EIA Team

| Name | Job Title | Organisation | Team Role |
|------------------|--|--|-----------------------|
| Marnie Cotterill | ASC Commissioning Manager Disabilities | SCC | Project Team |
| Claire Donohoe | Senior Project Manager | SCC | Project Team |
| Rachel Cooke | ATM | SCC | Staff Reference Group |
| Yasmin Broome | Involvement Lead | Surrey Coalition of Disabled People | Stakeholder |
| Elizabeth Oliver | Commissioning Manager (Older People) | SCC | Project Team |
| Matt Winett | Travel and Assessment Manager | SCC | Project Team |
| Tracey Hampstead | Carer Practice Advisor | SCC | Reference Group |
| Allen Gibbs | Enabling Independence Team Worker (Mental Health) | SCC | Reference Group |
| Dave Wimblett | Senior Commissioning Manager - Mental Health | SCC | Stakeholder |

If you would like this information in large print, Braille, on CD or in another language please contact us on:

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