



Table 1: Response summary to CofC process from Older People care home

Completion rates	Homes (number)	Homes (%)	Beds (number)	Beds (%)
Responded - validated as usable	84	37%	4,507	40%
Responded - out of scope/ not usable	2	1%	24	0%
Did not respond	141	62%	6,815	60%
Total	227	100%	11,346	100%

The response received for the 18+ home care market is summarised in Table 2 below. The responses received represents a very small proportion of the market, both in terms of number of providers and volume of activity. With such a low level of return and even lower level of validated returns that SCC was able to include in the CofC submission the conclusions and/or insights that can be drawn from the CofC exercise are limited.

Table 2: Response summary to CofC process from 18+ home care providers

Completion rates	Providers (number)	Providers (%)	Hours per annum (number)	Hours per annum (%)
Estimated market total	230	100%	9,500,000	100%
Responses received	47	20%	2,703,406	28%
Validated as usable	22	10%	1,615,437	17%

N.B. the total number of hours of care delivered across the whole market outlined in the table above is estimated based on the hours represents.

The Annex B report sets out in more detail the approach SCC adopted, the t ,4.0ETQadoptéW/§01E04.04.04.



setting fees due to the nature of the exercise and the significant limitations to the reliability and representative nature of the returns received.

I would like to extend a big thanks to all providers who engaged in the exercise and provided a return and to Bex Pritchard and the Surrey Care Association for their support around provider engagement, trialing the tools used and for providing invaluable feedback around supplementary questions to ask that would aid the interpretation of returns.